

FREQUENTLY ASKED QUESTIONS

What is the Pre-Wedding Shoot that is included?

A really important part of booking us! It's a very informal and fun shoot in the Bristol area which, by the end of it, you will have relaxed in front of the camera, and we will have learned how best to photograph you on your wedding day. It's imperative for anyone who is nervous about being photographed, as once you've seen the results from that shoot you'll have no fears or worries left about the photography part of your wedding day.

How long will Julie & Damien stay with us on our wedding day?

We often travel the evening before a wedding in order to be available for a prompt start in the morning. Damien may meet up with the groom on a golf course whilst Julie will start the day with the bride a couple of hours before she leaves for the ceremony. We usually stay until the first dance or fireworks. Times are flexible and there are no charges for extra hours.

If they have a long way to travel and require overnight accommodation who will pay their expenses?

We will pay for all travelling and overnight expenses in mainland UK. For weddings abroad we ask that the costs of our flights and transfers be met.

How many photographs will Damien & Julie take?

We have no fixed number. We will often take 600+ photographs at a wedding. The quantity taken is dependent upon many factors, e.g. the number of locations throughout the day, and the amount of available time between the ceremony and the wedding breakfast

Do they take formal groups as well as candid photos?

Yes, and as quickly as possible! We like to limit group photographs to a maximum of 20 minutes and will work to a pre-arranged list. We will ask your Ushers to help gather the necessary guests and the more organised you are about this, the quicker it will be.

What do Damien & Julie do about eating on the day?

As we will be with you all day, we are normally invited to eat the same meal as your guests. We are very happy to eat in another room nearby, but need to be on hand to photograph the speeches.

How many photographs will we see?

Most weddings produce between 150 & 300 fantastic images. All of these are seen by the couple in a proof book if CHOICE THREE is booked or at their private viewing if CHOICE FOUR is booked.

How many photographs make a great album?

"Expect to love all the images you see" says Damien. Most clients choose between 100 and 190 pictures in their album. There is no limit however. With selections of more than 130 pictures in Choice Four it is advisable to use 2 albums, (volumes 1 & 2).

How much can we expect to spend in total?

If you book CHOICE THREE you may find that you have everything you want without needing to budget for any extras. Couples who book CHOICE FOUR usually spend from £6,000 upwards. Please see the 'A la Carte' options.

Extra prints or images seem expensive?

The time, care, and meticulous attention to detail to ensure you and your guests look fantastic is immense. There is truth in the saying 'you get what you pay for!'

What cameras do Damien & Julie use?

We use professional digital cameras. Our range includes a 22 million pixel Hasselblad and the proven 10 million pixel Nikon D200. These cameras along with a selection of top quality lenses allow us to work unobtrusively in all lighting conditions, even candle light. However, we try not to get too hung up about our kit - it's the skill of the person taking the photograph that determines the end result.

How much digital manipulation goes into our pictures?

Every image is assessed for colour and tone. Most images are then 'tidied' to some extent before black & white options are created.

Is there an extra charge for this service?

Some editing is carried out on a complimentary basis. However if you require additional editing to enhance reality we make a one-off charge of £250.00 for CHOICE THREE bookings. This editing is included in CHOICE FOUR. We can reduce lines, blemishes on skin or even whiten teeth on some of the pictures.

How do we see our photographs?

CHOICE THREE: We will send you a proof book with all your images together with file names to enable you to make your selection. Once we have received your selection we can send a disc to you within one week.

CHOICE FOUR: We will invite you to our studio and spend an afternoon with you going through your pictures. We will project them to music to give you a truly memorable experience. Over the course of the session you will select the pictures for your album. It is great fun and not as hard as most people think. We are very good at guiding clients through the selection process. A range of other products including parents albums and framed pictures are on display at the studio to help you choose.

If we book CHOICE FOUR how long will our album take to arrive?

Within a few days of your viewing Marko will design a layout for your album. Once you have agreed this design, it can take up to six weeks before you receive your album. In that time Marko will have made any adjustments required to the images and printed them. Your album will be hand made to your specification in Australia and shipped to us via air freight. We will then spend up to a week with our staff putting the album together.

How will we get our album?

You are free to collect your album if you happen to be near the Bristol area, or we can courier it to you 'at cost'.

If we book CHOICE FOUR how will our parents be able to choose their pictures?

It may be possible for your parents to attend their own viewing. Alternatively all the pictures you select, plus others that may be of interest to friends and family will be available for viewing on the internet. There is a facility for parents to order albums online if they wish. Whichever 'Choice' you make, your guests can order prints directly from us if they wish.

When will our pictures go on to the internet?

Normally within two working days of you seeing the images.

If we do not want our pictures to be on the internet for others to see, what are our options?

Your pictures can be uploaded to a unique internet location without links, and you can be sent your own URL. The other option is not to have them uploaded at all.

How much does a parents' album cost?

Parents' albums are available from £600 and framed prints from £90 to £1200. The price depends upon the number of prints and the size of albums or frames.

If I book CHOICE THREE what will the quality be like when I make my own prints?

All files will be colour corrected and edited prior to despatch to yourselves. The quality & colour of prints however will be out of our hands and we cannot offer any guarantees regarding this.

What happens if I book CHOICE FOUR and want a reprint, several years from now?

You contact us and we will organise it. Your images will be kept indefinitely, and copies of those files will be kept at a separate location in case of fire or theft.

If our album gets damaged by a flood or fire, can it be replaced?

Yes. We keep accurate records of all orders and album layouts. We do however recommend that you have your wedding album and photographs insured on your home contents policy.

How do we book you?

We arrange a date for you to come to meet us first - it's essential that we all like each other and know that we'll get on well on your wedding day! Please give us a ring or email Julie and we'll organise this. Once a meeting has been booked we will hold your wedding date for you.

If you have any further questions, please do not hesitate to contact us.

